

**A Relentless
Pursuit....**

Accessibility

Impartiality

Efficiency

Value

Accountability

Innovation

Focus

Professional

Skill

Integrity

Service

Justice



Municipal Court



Fiscal Year 2015 Report

John E. Hudson, Presiding Judge

CASE FILINGS

FY15

Civil Protective Orders

Otherwise known as Orders of Protection and Injunctions Against Harassment. In FY15 the Court handled 692 petitions for protective orders. This was an increase of 23% from FY14.



Civil Violations

Civil Violations include traffic offenses such as Speeding, Parking Violations and Non-Criminal Ordinance offenses such as violating park rules. In FY15 the Court received filings for 20,603 civil violations. This was an increase of 5% from FY14.



Criminal Violations

Criminal Violations include traffic offenses such as DUI and Misdemeanor violations such as Shoplifting. In FY15 the Court received filings for 8,204 criminal violations. This was an increase of 2% from FY14.



COURT PERFORMANCE

FY15

Access & Fairness

Access & Fairness refers to the impression the Court imparts on a customer based on the experience of the customer. The goal is not that the customer get what he or she wanted, but that the customer had an opportunity to tell his or her side of the story and that the experience was professional. In FY15 there were four survey respondents resulting in scores of 2.6 for access and 3.8 for fairness with 1 being strongly agree and 5 being strongly disagree. For FY16 measures will be introduced to increase respondents and hopefully, favorable responses towards access and fairness.



Clearance Rates

Clearance Rate refers to a court's ability to dispose incoming cases. The goal is to dispose at least as many cases as are received, or 100% or greater. In FY 15 the Court achieved a clearance rate of 96%.



Courtools



Courtools are a set of 10 performance measures established by the National Center for State Courts. The Gilbert Municipal Court focuses on 6 of the 10 metrics.

1. Access & Fairness
2. Clearance Rates
3. Time to Disposition
4. Age of Active Caseload
5. Trial Date Certainty
6. Reliability & Integrity of Case Files
7. Collection of Monetary Penalties
8. Effective Use of Jurors
9. Employee Satisfaction
10. Cost Per case



COURT PERFORMANCE

FY15

Age of Active Caseload

How old are the Court's cases, which are not on warrant status? The court's goal was to resolve, on average, at least 55% of active cases within 90 days. In FY 15 the Court resolved 79% of the court's cases within 90 days.



Reliability of Case Files

Can the Court quickly locate its case files and do those files contain accurate and complete information? With rare exceptions the Court was able to locate its case files in a timely manner and their contents were complete.

Collection of Monetary Penalties

Does the Court make reasonable efforts to enforce the payment of fines, fees and restitution? In FY15 the Court collected \$4,195,944, or 53%, of the \$7,845,116 ordered. Total collections for FY15 were \$7,610,093.



Cost Per Case

Is the cost per case reasonable in comparison to the justice services delivered relative to similar Courts? In FY15 the court's cost per case was \$101.01 based on new complaints as well as probation revocation and contempt complaints.

COMMUNITY CONNECTIONS

FY15

Court Education

In FY15 the court held 16 Court Education seminars and classes attended by Court personnel from our own Court and Courts through out the Phoenix Metropolitan area. The Court is committed to presenting dynamic and relevant Court education and enhancing the professionalism of Court personnel .



Specialized Courts



In FY15 the Court actively participated in specialized Courts by collaborating on specific cases with Maricopa County's Regional Homeless and Veteran's Courts. These Courts specialize in offering specialized services to their clientele in hopes of bridging the many gaps that may occur due their specific needs and limited resources.

Teen Court

In FY15, as in previous years, the Court shared its facilities with Maricopa County's Teen Court program. Participants in this program are adjudicated teenagers and peer teenagers acting under the influence of criminal justice professionals. The objective is to impose constructive consequences aimed at positively changing behavior.



INNOVATION

FY15

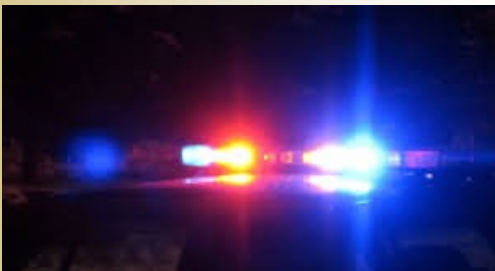
Electronic Document Managing System

In FY15 the Court acquired an integrated electronic document management module for our case management system. The addition of this module enhanced the court's ability to scan, create, store and distribute documents using the case management system. The accuracy, expediency of and access to documents was greatly improved and alleviated the need to print and forward paper documents by courier or US Mail to the Prosecutor, contract defense attorneys, detention and treatment providers.



Body Worn Camera Video

In FY15 the Court improved existing technology and acquired new technology to play back video evidence captured by police body worn cameras in trials. Video evidence can be played in courtrooms and our jury deliberation rooms to enhance the justice process.



GOALS FOR FY16

FY15

Electronic Citations

In FY 15 the Court worked closely with the Gilbert Police Department, Gilbert Prosecutor's Office and Gilbert's Information Technology Department to implement electronic citations in our Court. This innovation will remove the shuffling of paper from department to department and greatly improve the expediency and accuracy of case information.



Court Performance

In FY16 the Court has committed to disposing at least 60% of our cases within 90 days and to achieve an overall case clearance rate of at least 100%. Achieving these goals will require teamwork, sound case management, useful technology and effective policy & procedure tempered by the interests of justice and the duty to protect individual rights.



GOALS FOR FY16

FY15

Electronic Case Files

The Court is committed to reducing costs and improving case processing through the implementation of technology and sound policy & procedure. In FY 16 the Court will work to expand its use of technology to manage cases by receiving filings and to capture signatures electronically. Printing documents will be on an as needed basis.



Improved Access to the Court

The Court is reorganizing its personnel to better serve justice customers directly at our service counters and telephonically. Our hope is to expedite and improve the justice service experience by addressing issues at the first point of contact with court personnel whenever possible. If successful, survey results concerning access to the Court should be favorable.

